



RESORT FACT SHEET

Sandals
DUNN'S RIVER

“LET LIFE FLOW” LUXURY INCLUDED SELLING POINTS

- Enjoy more time in paradise with a 30-minute transfer when you arrive at the Ian Fleming Airport in Ocho Rios
- Located within minutes from Jamaica’s National Treasure and most iconic attraction – Dunn’s River Falls
- Full exchange privileges with complimentary transfers to Sandals Ochi Beach Resort, our sister resort. Enjoy all the luxuries included in our “Stay at One, Play at Two” concept offering twenty-eight (28) Five Star Global Gourmet Dining options.
- Dunn’s Rum Club is Sandals first-ever Rum Lounge with over 30 rum selections from around the Caribbean. It’s the ultimate experience.
- Complimentary green fees at Jamaica’s most elite and popular golf course, the Upton Estate Golf & Country Club (Transfers to the golf course are included).



Complimentary Resort Wide WiFi for all guests.



World Travel Awards:

Voted Sandals Resorts “**World’s Leading All-Inclusive Company**” 26 years in a row

Voted Sandals Resorts “**Caribbean’s Leading Hotel Brand**” 28 years in a row.



Five Star Diamond Award, American Academy of Hospitality Sciences.



PADI Dive Centers and Resorts who have earned the Green Star Award demonstrate a dedication to conservation across a wide range of business functions.



EarthCheck is the world’s leading environmental, benchmarking certification program for the travel and tourism industry. The program encourages environmental and social sustainability for resorts and measures performance in the areas of energy management, water management, waste management and community development. Independent international third party auditing through EarthCheck to ensure that our resorts are driving a cleaner, safer, prosperous and healthier environment for both travellers and the local community.



The Sandals Foundation, a 501(c) (3) non-profit organization, was created to expand upon the philanthropic work that Sandals Resorts International has undertaken. It is the culmination of three decades of dedication to playing a meaningful role in the lives of the communities where we operate across the Caribbean. The Sandals Foundation funds projects in three core areas: education, community and the environment. World Travel Awards has recognized the Sandals Foundation for making an “Outstanding Contribution to Corporate Social Responsibility Projects. To learn more about the Sandals Foundation, visit online at www.sandalsfoundation.org.



Sandals Customizable Weddings. Inspired by Love. Created by You.

FACT SHEET

Location: Sandals Dunn's River is located on the beautiful North Coast of Jamaica. The resort is approximately 1 hour and 34 minutes away from the Sangster International Airport in Montego Bay and 30 minutes from the Ian Fleming Airport in Ocho Rios.

Address: Sandals Dunn's River, Mammee Bay Road, Ocho Rios Jamaica
Phone: (876) 972 - 1610 **Executive Office Fax:** (876) 972 - 1611
Website: www.sandals.com

General Manager:	Deryk Meany	deryk.meany@grp.sandals.com
Hotel Manager:	Melissa Clarke	meclarke@grp.sandals.com
Director of Sales, Groups & Conventions:	Ruth Garnett	ruth.garnett@grp.sandals.com

Sandals Resorts Facebook: @sandalsresorts	https://www.facebook.com/sandalsresorts/
Sandals Resorts Instagram: @sandalsresorts	https://www.instagram.com/sandalsresorts
Sandals Resorts Twitter: @sandalsresorts	https://twitter.com/SandalsResorts/
Sandals Resorts Google Plus: +Sandals Resorts	https://plus.google.com/+sandalsresorts
Sandals Resorts Pinterest: Sandals Resorts	https://www.pinterest.com/sandalsresorts/

Resort Description:

On the north coast of Jamaica, rivers meander through forests and rushing waterfalls wash over the landscape. In this secluded spot, filled with the Earth's abundance, love flows naturally. Hand-picked by our founder for its pristine beach and its close distance to Jamaica's spectacular natural wonder. Now, completely reimagined, Sandals Dunn's River returns to the Sandals Family.

Accommodations:

Number of Rooms & Suites: 260
Number of Room Categories: 14
Resort Size: 25 Acres

All rooms include:

Air conditioning, king-size bed, stocked refrigerator, amenity kit, make-up mirror, telephone, private bath and shower, safe, iHome radios, HD smart televisions and iron with ironing board.

TRANQUILITY

SLEEP EXPERIENCE
Sandals

Tranquility Sleep Experience

Beyond the traditional concept of rest and relaxation, we have created a journey of serenity revolved around two people in love. Our Tranquility Sleep Experience combines the tranquil essence of the islands and the romantic elements of a Sandals getaway. With Sandals Tranquility Blissful Beds™, you will wake up incredibly well-rested, refreshed, happy and ready to make the most of your Luxury Included® Vacation.



Love Nest Butler Suites®

Sophisticated, exotic and undeniably inviting—Sandals Love Nest Suites® are unlike any other accommodations ever created. Coined the most romantic suites in the Caribbean, this exquisite collection of dreamy accommodations features the utmost in privacy, comfort and five-star luxury.



Our Exclusive Butler Elite Service

Your wish is our command. With the uncompromising attention of a personal butler trained to the highest standards by the elite Guild of Professional English Butlers, you will be pampered throughout your stay in extraordinary ways—from unpacking and packing your luggage to attending to your wardrobe or serving a glorious repast on your terrace, just to name a few. A Sandals suite, complete with your own personal butler, is the ultimate indulgence.






Club Sandals Concierge Service Inclusions







- Preferred Club Sandals Lounge check-in with chilled towel and sparkling wine
- Relax in the Club Sandals Lounge, while enjoying mouthwatering culinary treats, an assortment of teas and world-renowned Jamaican Blue Mountain coffee
- The Club Sandals Lounge is accessible 24 hours with the Club Sandals Concierge available between the hours of 8am and 10pm to assist with reservations for spa, excursions, restaurants and just about anything
- Weekly hosted activities such as a cocktail party, martini evening, wine tasting, snorkeling and more
- Room and lounge bars stocked with premium spirits, Robert Mondavi Twin Oaks wines, beer, juice, soda and water
- Room service available daily from 7:00am to 10:00pm












Physically Challenged

Accommodations for guests with mobility restrictions include wider clearance on doorways, bathroom rails, lowered light switches and faucets, bathroom benches and more. Most of our resorts are equipped to provide you with the perfect Caribbean vacation where you and your loved one can bask in the sunshine along with the world-class services and amenities of Sandals.

CATEGORY	ROOM DESCRIPTION	LOCATION
<p>Coyaba Sky Villa Swim-up Rondoal Butler Suite with Private Pool Sanctuary</p> <p>(SKYV)</p> 	<p>This intimate, first-of-their-kind Love Nest Butler Suite® reinvents the landscape of luxury suites. This new, leading-edge Rondoal offers a unique rooftop hideaway and will surely set your hearts on fire. Offering access to a sprawling river pool, the outdoor space provides many opportunities to soak up the sun. You can repose in the lounge chairs or share a meal on the open-air terrace, which includes a bistro dining set, a Tranquility Soaking Tub for two, and plush outdoor furniture. Once inside, you'll encounter a broad space with a king-size bed, HD Smart TV, and opulent private pool sanctuary with direct access from your bedroom. The sitting area has modern furniture, another HD Smart TV and in-room bar stocked with a variety of drinks, including premium liquors. The bathroom offers an additional touch of luxury with a walk-in shower, a second Tranquility Soaking Tub, and vanity with double sinks. This lavish experience is complete with 24-hour room service, a personal butler at your beck and call, and in-room check-in.</p> <p>Room Views: Pool and Tropical Gardens</p>	<p>COYABA RONDOVAL VILLAS</p>
<p>Tufa Terrace One Bedroom Skypool Butler Suite with Balcony Tranquility Soaking Tub</p> <p>(TSKY)</p> 	<p>Sitting high on the lavish Tufa Terrace building, this exquisite Love Nest Butler Suite® will exceed your expectations of luxury. As you gaze outside, you'll be met with the view of an infinite shore. Enjoy the spectacular ocean on your balcony from your own SkyPool. Relax on your bistro dining set or outdoor Tranquility Soaking Tub for two. The spacious bedroom features a king-size bed and HD Smart TV. Beside the bedroom is a modern living room, complete with plush furniture and another HD Smart TV. The spa-inspired bathroom is the epitome of luxury with a second Tranquility Soaking Tub, walk-in shower, and double sink with a vanity. This romantic enclave also comes with a fully stocked bar including premium liquors, a personal butler, 24-hour room service and in-room check-in.</p> <p>Room Views: Beachfront, Oceanview and Pool</p>	<p>TUFA TERRACE BULDING</p>
<p>Tufa Terrace Swim-up One Bedroom Butler Suite with Patio Tranquility Soaking Tub</p> <p>(TSUP)</p> 	<p>Nestled on the ground floor of the lavish Tufa Terrace building, this swim-up Love Nest Butler Suite® is built to enhance your romance. Enjoy ocean views on your personal patio from the zero-entry swim-up pool, which features a bistro dining set and a Tranquility Soaking Tub. Inside the expansive bedroom is a comfy king-size bed and an HD Smart TV, while the living room has a seating area filled with stylish furniture and a second HD Smart TV. The bathroom is immaculate with a double sink vanity, walk-in shower and second Tranquility Soaking Tub. This dreamy retreat also comes with fully stocked bar complete with premium liquors, 24-hour room service, in-room check-in, and a personal butler at your disposal.</p> <p>Room Views: Beachfront, Oceanview and Pool</p>	<p>TUFA TERRACE BULDING</p>

<p>Coyaba Villa Swim-up Rondoval Butler Suite with Private Pool Sanctuary</p> <p>(RSUP)</p>  	<p>Sandals' innovative luxury accommodations shines through with the Rondoval Suites. The interior is a lovers' dream with a spacious bedroom that features a custom king-size bed, an HD Smart TV and direct access to a private pool sanctuary made for two. When you walk outside, you'll be met with an impeccable river pool from an oversized patio with a bistro dining set and paired chaise lounges, the perfect place to watch the sunset. The sitting area include modern furnishings with a loveseat, another HD Smart TV, and a premium in-room bar. The bathroom offers another luxurious perspective at these circular suites with a walk-in shower, double sink with a vanity and a Tranquility Soaking Tub. This luxury stay isn't complete without 24-hour room service, in-room check-in, and a personal butler to fulfil your every need.</p> <p>Room Views: Pool and Tropical Gardens</p>	<p>COYABA RONDOVAL VILLAS</p>
<p>Mammee Bay Beachfront One Bedroom Butler Suite with Balcony Tranquility Soaking Tub</p> <p>(B1B)</p>  	<p>Located in the Mammee Bay building, you can relax on the expansive private balcony of this luxurious Love Nest Butler Suite® and take in the spectacular beachfront views. The balcony is complete with a bistro dining set, privacy curtains and Tranquility Soaking Tub for two. The expansive interior is styled with sophisticated furnishings and includes a king-size bed, and HD Smart TV. In the living room, a comfortable seating area with a sofa is available as well as a fully stocked bar with premium liquor, a dining table, and an additional HD Smart TV for your pleasure. The spa-style bathroom is just as captivating with luxury amenities, a vanity with a dual sink, and walk-in shower plus separate soaking tub. This suite also includes personal butler service, 24-hour room service and in-room check-in.</p> <p>Room Views: Beachfront and Oceanview</p>	<p>MAMMEE BAY BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>
<p>Mammee Bay Oceanview One Bedroom Butler Suite with Balcony Tranquility Soaking Tub</p> <p>(O1B)</p>  	<p>Located in the Mammee Bay building, this Love Nest Butler Suite® is exquisitely made for romantic retreats. This suite comes with two balconies that oversee the turquoise waters, gorgeous tropical gardens, and resort pool. One balcony includes a bistro dining set and the other a Tranquility Soaking Tub for two. The interior is a sight to behold with modern furnishings including a bedroom with a king-size bed and an HD Smart TV. The living room has a fully stocked bar including premium liquor, a plush seating area, a second HD Smart TV, and a sofa. The spa-like bathroom is also a dream come true with luxury amenities, a walk-in shower, and another Tranquility Soaking Tub. This suite comes with a personal butler, 24-hour room service and in-room check-in.</p> <p>Room Views: Oceanview and Pool</p>	<p>MAMMEE BAY BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>

<p>Travertine Beachfront Penthouse Club Level Room with Balcony Tranquility Soaking Tub</p> <p>(TBP)</p> 	<p>Set on the top floor of the Travertine building, this penthouse has one of the best ocean views on the resort. Take in the spectacular views from your balcony with a private Tranquility Soaking Tub for two and a delightful bistro dining set. The interior is modern and ample with a king-size bed, a fully stocked bar, an HD Smart TV, and a sofa chair. The bathroom is exquisite, featuring a spacious walk-in shower, dual sink with a vanity and make-up table. For the ultimate element of luxury, guests can enjoy the exclusive Club Sandals Lounge and devoted concierge services to handle any special requests and reservations.</p> <p>Room Views: Beachfront, Oceanview and Pool</p>	<p>TRAVERTINE BUILDING</p> <p>6th floor</p>
<p>Travertine Beachfront Club Level Room with Balcony Tranquility Soaking Tub</p> <p>(TB)</p> 	<p>Located in the Travertine building, this oceanfront room overlooks one of the best white sand beaches in Jamaica. Embrace the spectacular views from your balcony with a private Tranquility Soaking Tub for two and a charming bistro dining set. The interior is modern and capacious, featuring a king-size bed, a stocked bar, an HD Smart TV, and a plush sofa chair. The bathroom is paradise itself, showcasing a spacious walk-in shower, dual sink with a vanity and make-up table. As an exclusive Club Sandals room, a dedicated concierge is available to handle any special requests and reservations.</p> <p>Room Views: Beachfront, Oceanview and Pool</p>	<p>TRAVERTINE BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>
<p>Mammee Bay Oceanview Oversized Club Level Jr. Suite with Balcony Tranquility Soaking Tub</p> <p>(OJS)</p> 	<p>This luxurious junior suite provides glimpses of the serene turquoise seas and resort pool that can be enjoyed from a private balcony, featuring a bistro dining set and a Tranquility Soaking Tub. Located in the Mammee Bay building. The master bedroom comprises of elegant furnishings as well as a king-size bed, an HD Smart TV, and a seating area perfect for peaceful relaxation. The impeccable en-suite bathroom is furnished with a double sink and vanity as well as walk-in shower. Guests can indulge in the Club Sandals concierge services including private check-in, all-day room service and exclusive access to the Club Sandals Lounge.</p> <p>Room Views: Oceanview and Pool</p>	<p>MAMMEE BAY BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>
<p>Mammee Bay Oversized Club Level Jr. Suite with Balcony Tranquility Soaking Tub</p> <p>(JS)</p> 	<p>Nestled in the Mammee Bay building, this extravagant junior suite has a private balcony that offers views of the lush Jamaican flora worth watching from the bistro dining set or a Tranquility Soaking Tub made for two. The master bedroom consists of elegant furnishings including a king-size bed, an HD Smart TV, and a seating area perfect for relaxing with your special someone. The bathroom is captivating with a dual-sink vanity and walk-in shower. Guests can also enjoy Club Sandals concierge services including private check-in, all-day room service and exclusive access to the Club Sandals Lounge.</p> <p>Room Views: Tropical Gardens</p>	<p>MAMMEE BAY BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>

<p>Mammee Bay Oceanview Club Level Room with Balcony Tranquility Soaking Tub</p> <p>(OCL)</p>  	<p>Located in the Mammee Bay building, this opulent room offers peeks of the ocean and the resort pool best enjoyed on the intimate balcony, seated on the bistro dining set or from the Tranquility Soaking Tub. The space comes with stylish furnishings, including a king-size bed, a comfortable seating, and HD Smart TV. Enjoy a cold beverage from a stocked bar which includes select liquors and Robert Mondavi varietal wines. The bathroom is like a tranquil spa with a walk-in shower and double-sink vanity. Club Sandals concierge services are at your service with private check-in, all-day room service and exclusive access to the Club Sandals Lounge.</p> <p>Room Views: Oceanview and Pool</p>	<p>MAMMEE BAY BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>
<p>Mammee Bay Club Level Room</p> <p>(CL)</p>  	<p>Located in the Mammee Bay building, this lavish room has a private balcony that offers views of the lush native flora. Take in the wonders of nature from the balcony on the charming bistro dining set. The remarkable interior consists of a king-size bed and an HD Smart TV. A seating area perfect for relaxing. The luxurious bathroom is outfitted with a dual-sink vanity and walk-in shower. Club Sandals concierge services rounds out your luxury stay, which includes private check-in, all-day room service and exclusive access to the Club Sandals Lounge.</p> <p>Room Views: Tropical Gardens</p>	<p>MAMMEE BAY BUILDING</p> <p>1st, 2nd, 3rd, 4th & 5th floors</p>
<p>Travertine Luxury Room with Tranquility Soaking Tub</p> <p>(TLIT)</p>	<p>Situated in the Travertine building, this sophisticated accommodation overlooks Jamaica's verdant and mountainous landscape. Gaze at the stunning views from your balcony on a bistro dining set that seat two. The contemporary interior also features a king-size bed, a Smart TV, a plush sofa chair and an indoor Tranquility Soaking Tub made for two with a separate full bath with a walk-in shower. For your convenience, the room includes Robert Mondavi wines and refrigerator stocked with bottled water, juice, soda, and local beer.</p> <p>Room Views: Tropical Garden</p>	<p>TRAVERTINE BUILDING</p> <p>1st, 2nd, 3rd, 4th, 5th & 6th floors</p>
<p>Travertine Luxury Room</p> <p>(TLX)</p> 	<p>This sumptuous accommodation is settled in the Travertine building and observes Jamaica's fertile and mountainous landscape. Take in the lush tropical flora from your balcony while seated at lovely bistro dining set for two. The interior comes with refined furnishings and features a king-size bed, a Smart TV, a comfy sofa chair, as well as a full bath with walk-in shower. For your ease, the room includes Robert Mondavi varietal wines and refrigerator stocked with bottled water, juice, soda, and local beer.</p> <p>Room Views: Tropical Garden</p>	<p>TRAVERTINE BUILDING</p> <p>1st, 2nd, 3rd, 4th, 5th & 6th floors</p>

FIVE STAR GLOBAL GOURMET® DINING

Sandals Resorts create a culinary experience that takes one on a global journey of delectable discovery. With numerous distinctive types of cuisine, one can discover sumptuous regional specialties, with each one delivering a new cultural flavor.

Resort Casual: - Shorts or jeans, t-shirts or polo shirts. Swimwear must be covered. Shirts and footwear required.

Resort Evening: - Dress pants/trousers or jeans for men, long or short sleeve dress shirts (with or without collar). Dress shoes or sandals. No shorts, t-shirts, sleeveless shirts, sneakers, flip flops or slippers. No hats or caps.

There are twelve (12) restaurants available:



Saltair:

Type of Cuisine: Caribbean

Breakfast (Buffet): 7:30 a.m. – 10:30 a.m.

Lunch (Buffet): 12:30 p.m. – 2:30 p.m.

Capacity: 136

Dress code: Resort Casual



Edessa:

Type of Cuisine: Greek

Breakfast (a la Carte): 8:00 a.m. – 11:00 a.m.

Dinner (a la Carte): 6:00 p.m. – 10:00 p.m.

Capacity: 126

Dress code: Resort Casual



Cascata:

Type of Cuisine: Italian

Dinner (a la Carte): 6:00 p.m. – 9:30 p.m.

Capacity: 54

Dress code: Resort Casual



L'Amande:

Type of Cuisine: Classic French

Dinner (a la Carte): 6:00 p.m. – 9:30 p.m.

Capacity: 74

Dress code: Resort Evening (Reservations required)



Banyu: Asian Fusion

Type of Cuisine: Asian

Dinner (a la Carte): 6:00 p.m. – 9:30 p.m.

Capacity: 56

Dress code: Resort Casual



Zuka:
Type of Cuisine: Latin Fusion
Dinner (a la Carte): 6:00 p.m. – 9:30 p.m.
Capacity: 100
Dress code: Resort Casual



Dunn's Rum Club:
Type of Cuisine: Rum Bar
Late Night Dining: 4:00 p.m. – 1:00 a.m.
Capacity: 56
Dress code: Resort Casual



Galene:
Type of Cuisine: Seaside Grill
Lunch (a la Carte): 11:00 a.m. – 6:00 p.m.
Capacity: 52
Dress code: Resort Casual



The Jerk Shack: COMING SOON
Type of Cuisine: Authentic Jamaican Jerk Specialties
Lunch (a la Carte): 11:00 a.m. – 6:00 p.m.
Dress code: Resort Casual



Isola Pizzeria:
Type of Cuisine: Pizzeria
Lunch (a la Carte): 11:00 a.m. – 6:00 p.m.
Capacity: 52
Dress code: Resort Casual



Blum:
Type of Cuisine: Jamaican Coffee Shop
Open: 7:00 a.m. – 11:00 p.m.
Capacity: 12
Dress code: Resort Casual



HANAMI

Hanami:
Type of Cuisine: Sushi
Dinner (a la Carte): 6:00 p.m. – 9:30 p.m.
Capacity: 52
Dress code: Resort Casual

*Galene Seaside Grill & Isola Pizzeria - Combined Restaurant

Late Night Buffet:

Weekly late night chocolate buffet

Room Service:

24 Hour Room Service for Butler suite categories of accommodation.

Room Service from 7:00 a.m. -10:00 p.m. for Club Sandals accommodation categories.

BARS:

There are nine (9) bars/cocktail lounges

Acqua Bar	10:00 a.m. – 06:00 p.m.
Laughing Water (Bubble) Bar	10:00 a.m. – 9:00 p.m.
Dunn’s Rum Bar	04:00 p.m. – 01:00 a.m.
Greek Bar	10:00 a.m. – 11:00 p.m.
Lapidus Lounge & Bar	05:00 p.m. – 02:00 a.m.
Lobby Bar	10:00 a.m. – 12:00 a.m.
Hanami Bar	06:00 p.m. – 09:30 p.m.
Ocarina (Rooftop) Lounge & Bar	05:00 p.m. – 11:00 p.m.
Plaza Bar	10:00 a.m. – 12:00 a.m.

THEME NIGHTS & WEEKLY EVENTS:

Sundays	Love is all you need “Movie Night – Grove”
Mondays	Cultural Day “Rum Tasting – Dunn’s Rum Club”
Tuesdays	Joy of Colors “Sunset & Beyond – Celebrity DJ”
Wednesdays	Love Hop (All White) “Sip and Paint at Sunset”
Thursdays	Est. 1981 “Live Band with Vocalist”
Fridays	Beach Party “Steel Pan Orchestra”
Saturdays	Fire Affair “Sunset Toast”

WEEKLY EVENTS:

- Pool Party
- Sandals Select Cocktail Reception & Dinner
- Club Sandals Guests Cocktail Reception



Located in Ocho Rios, Upton Estate Golf & Country Club is a challenging 18 holes, par 72 course. Green Fees & Transfers to the course are complimentary. Caddies are not included but mandatory. Golf Carts, Clubs & Shoes may be rented at an additional charge. Food & Beverages consumed at the Club are not included.

FITNESS CENTER:

Exercise in a group! Rather than jump on a machine, get your workout by moving to the beat of your favourite songs. CERTIFIED and dedicated Fitness Professionals will lead you through a workout of a variety of movement combinations that exercise your muscles while you have fun in the sun at the same time. Our up-to-date classes are not intimidating and persons of all ages and fitness levels will enjoy our classes. Our Fitness facilities are fully air-conditioned and have state of the art Techno-Gym equipment that is available 24/7.



Landsports:

- | | | |
|------------|--------------|---------------|
| Volleyball | Board Games | Shuffle Board |
| Bocce Ball | Pool | Croquet |
| Cricket | Table Tennis | Chess Board |

Watersports:

Scuba Diving - Certified Divers Two (2) free dives per day – Certification Card must be produced.

Discover Scuba Diving (DSD) - Available for beginners at an additional fee. International Certification also available at an additional fee.

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|-------------------|--------------|--------------------|--------------|
| Glass Bottom Boat | Sailing | Paddleboards | Waterskiing |
| Hobie Cats | Snorkeling | PADI® Scuba Diving | Scuba Diving |
| Kayaking | Wakeboarding | | |
| Kneeboarding | | | |

Open Daily: 8:00 a.m. – 5:00 p.m.

POOLS & WHIRLPOOLS:

Three (3) Freshwater Pools, and Two (2) Whirlpools

GENERAL INFORMATION:

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|-------------------------|---|
| Exchange Bureau: | Daily 9:00 a.m. – 5:00 p.m. <i>at the Front Office</i> |
| Internet Service: | Free Resort Wide Wi-Fi, suitable for web browsing, Email & messaging is available for all guests. Premium Internet attracts a charge. |
| “Non-English” Speakers: | We do have Team Members who speak a variety of foreign languages. |
| Medical Station: | Medical Team will be on call 24 hours. |
| Orientation: | Twice Daily, 9:00 a.m. and 4:00 p.m. |
| Resort Transportation: | Round Trip Airport Transfers included. |



Inspired by Love. Created by You.

- Sandals Weddings Facebook- <https://www.facebook.com/SandalsResortsWeddings/>
- Sandals Weddings Instagram- <https://www.instagram.com/sandalsresortsweddings/>
- Sandals Weddings Pinterest - <https://www.pinterest.com/weddingsmoons/>

Tipping: Sandals Dunn's River has a 'No Tipping' policy for our team members. However, at your discretion, tipping is allowed for Butlers and Spa Therapists.

OPTIONAL SERVICES (AT AN ADDITIONAL COST):



Epic moments require EPIX Professional Imaging. As the sun sets on paradise, hues of yellow, orange, pink and purple light up the sky, creating a one-of-a-kind backdrop. You are in one of the most exotic and unique destinations in the world. Put the camera phone aside. Let our experienced photographers capture stunning images of your vacation, turning your special moments into lifelong memories. Services include resort experience photography, private photo sessions, wedding photography & video services.

Open daily 8:00am to 10:00pm

Internet Access: In addition to free Resort Wide WiFi, Premium Internet Service suitable for streaming video, skype & larger downloads is available for an additional fee.



We are Island Routes Caribbean Adventures - the island experience, a way of life. We're much more than tours and excursions - we inspire visitors to LIVE FUNNER, get off the resort and dive into the heart of the islands where setting sail, grabbing the reins, and tasting rich flavours are the experiences that become lasting memories. At Island Routes, we offer adventure seekers award-winning Caribbean experiences, bringing together and certifying the premier excursions that showcase the culture, beauty and natural resources of twelve idyllic Caribbean destinations: Jamaica, Antigua, Bahamas, Dominican Republic, St. Lucia, Barbados, Cayman Islands, Turks and Caicos, Grenada, Aruba, St. Maarten and Mexico. All of our tours have been hand-picked by our team who know these islands inside out; each and every one is assessed for safety, guest satisfaction, training and insurance coverage, as well as for its commitment to sustainable tourism protection.

Open daily 7:00 a.m. to 6:00 p.m.

Laundry Service: Available Daily.

Private Candlelight Dinner: For when you are hungry for love. This option includes a Four Course Dinner, Personalized Menu, Sparkling wine and a Long Stem Rose.



Let the warmth of the islands soothe your soul. Discover a completely unique mind & body experience that transforms you – inside & out. Take the time to let us envelop you in natural botanicals & you will feel renewed for a lifetime. Your journey begins with a Red Lane Rejuvenation Specialist who is dedicated to creating an incomparable experience with a focus on CONNECTION, TIME and LOVE. Whether it's the perfect setting for your spa experience or your favorite tropical infused aroma, we will adapt our treatments to your personal preferences.

Open daily from 8:00 a.m. to 7:00 p.m.

The Beach House Resort Shop: Shop for vacation essentials or bring back a piece of Jamaica & Sandals for your family, friends and neighbours from our newest resort retail concept, The Beach House

Open daily – 8:00 a.m. to 9:00 p.m.

Taxi Service: Available on resort.

Telephone: With a Cash Deposit or Credit Card imprint given on check in or at the reception desk, guests can make direct telephone calls from their room. Dialing instructions provided.

PARTNERSHIPS:



The Professional Association of Diving Instructors (PADI®), is the world's leading scuba diver training organization which Sandals and Beaches became a member of in 1997. This partnership indicated a commitment to deepen diving education throughout the Caribbean. The organization has presented the **PADI Award of Outstanding Achievement** for educating and issuing more than 100,000 PADI certifications across both Sandals and Beaches Resorts since this membership.

Robert Mondavi Winery

Sandals & Beaches Resorts have become the first all-inclusive resort company to partner with California's legendary Robert Mondavi Winery to offer our guests the highest quality house wines possible. Guests can choose from a selection of six complimentary Robert Mondavi Twin Oaks wines varietals – Chardonnay, Pinot Grigio, Sauvignon Blanc, Cabernet Sauvignon, Merlot and Shiraz. An upscale selection of internationally-produced wines from Robert Mondavi Winery's portfolio partners are also available on our Manager's Wine List at an additional cost.



Sandals Earth Guard – This is our Environmental programme comprising of management and staff involvement at Sandals & Beaches Resorts. The programme is mandated by Earth Check – the world's leading environmental management, benchmarking & certification Company for the travel and tourism industry. Third party international audits measure the hotel's performance in the areas of energy conservation, water conservation and corporate social responsibility. The Earth Guardian team facilitates awareness and is the main driving force behind this programme.

The Guild of Professional

English Butlers:

Sandals & Beaches Resorts have partnered exclusively (in the Caribbean) with the Guild to provide training & constant evaluation of our Butlers who are assigned to attend to the needs of our guests in the highest categories of accommodations at our resorts.



Sandals®
DUNN'S RIVER

- ACCOMMODATION AREAS**
 - 1. Main Lobby
 - 2. Port-Cochere
 - 3. Mammee Bay Building
 - 4. Tranterine Building
 - 5. Tufa Terrace 1
 - 6. Tufa Terrace 2
 - 7. Coyaba Rondoval Villas
 - 8. Club Sandals Lounge
- POOLS & WHIRLPOOLS**
 - 9. Main Pool
 - 10. Swim-Up Pool
 - 11. Whirlpools
- ACTIVITIES**
 - 12. Red Lane® Spa
 - 13. Island Routes Desk
 - 14. Loyalty & Travel Lounge
- LAND & WATER SPORTS**
 - 15. Red Lane® Fitness Center
 - 16. Aqua Center
 - 17. Yoga Pavilion
- RESTAURANTS & BARS**
 - 18. Saitaire Restaurant
 - 19. Edessa Restaurant
 - 20. Cascata Restaurant
- L'Amande Restaurant**
- Banyu Restaurant**
- Zuka Restaurant**
- Dunn's Rum Club**
- Galene Restaurant**
- Isola Pizzeria**
- Blüm Coffee Shop**
- Hanami Restaurant & Bar**
- Jerk Shack**
- Acqua Swim-up Bar**
- Lobby Piano Bar**
- Laughing Waters Beach Bar**
- Ocarina Rooftop Bar**
- Plaza Bar**
- Lapidus Lounge**
- 21. L'Amande Restaurant**
- 22. Banyu Restaurant**
- 23. Zuka Restaurant**
- 24. Dunn's Rum Club**
- 25. Galene Restaurant**
- 26. Isola Pizzeria**
- 27. Blüm Coffee Shop**
- 28. Hanami Restaurant & Bar**
- 29. Jerk Shack**
- 30. Acqua Swim-up Bar**
- 31. Lobby Piano Bar**
- 32. Laughing Waters Beach Bar**
- 33. Ocarina Rooftop Bar**
- 34. Plaza Bar**
- 35. Lapidus Lounge**
- 36. Greek Bar**
- SHOPS & RETAIL**
 - 37. Epix Photo Studio
 - 38. Beach House Shop
- MISCELLANEOUS**
 - 39. Sales Office
 - 40. Fire Pits
 - 41. Wedding Lounge
 - 42. Garden Wedding
 - 43. Nurse Station
 - 44. Cabanas